

S. No	Query	Reply
1	Which countries are we considering here?	All countries / all export destination / import sources
2	What do we mean by commodity here (unfinished products? Raw material? Metals? Oil? Livestock?)	Commodities at QE, PC and HS levels
3	Are we only interested in commodities based export, or we also need to analyse finished products - electronics, softwares, automotives, services, farm produce etc.	Commodities at QE, PC and HS levels
4	Are we also going to consider foreign exchange rates to derive export values for other countries as well as India?	Yes, as per RBI notified rate
5	What are the analysis levels required (country - region - state - industry - company etc.)	Global, region, country, commodities, sector
6	Are cost parameters (tax, duties, labor cost, freight etc.) also part of the study?	Yes, as and when required
7	Are any other macro parameters to be used in analysis (GDP, inflation etc.)	Yes, as and when required
8	There is no mention of tools/technology. Can we know the existing technical landscape.	As per requirement, flexible
9	Does the System Integrator needs to provide Software and licenses	As per requirement, flexible
10	Is Excel the only data source or are there other data sources. Kindly provide details	As per requirement, flexible
11	How many dashboards are to be created. Can you elaborate on the Phases. Timeline of 2weeks is short considering the end to end implementation	One
12	Is the System Integrator required to account for CERT auditing charges or is this taken care by IBEF	Yes. The agency responsible for the project will bear the cost of CERT audit.
13	Will the portal be an independent one or linked with any IBEF or Ministry's web site/portal/application-- please sepcify	Independent
14	Can you provide details of where the solution will be hosted (On premise, Cloud, Hybrid). Is the System Integrator required to account for cloud hosting charges	NIC/Cloud
15	Has IBEF procured the licenses for BI tools, database and other softwares required for developing the dashboard. If not, please mention who will be procuring them	To be arranged by the bidder
16	Thereis no mention of payment terms. We request you to provide details on this and consider paying the System Integrator to pay on Quarterly basis	The payment will be made in phases i.e. on achieving following milestones - completion of phase 1; end of maintenance period.
17	We request to extend the bid submission date by another 2 weeks from the date mentioned in document	Bid submission date remains unchanged
18	There is mandatory requirement to submit project completion certificate. Can only Work order suffice if the completion certifiante is not available. Can this clause be relaxed.	No relaxation in this clause
19	We request to the department kindly allow Online submission of Tender also.	Not allowed
20	We request to department please confirm which activities/tasks will be included in Phase 1 which will be delivered in 2 weeks as per RFP and what includes in Phase 2as Additional requirements Kindly provide detailed phase wise timeline.	All the work pertaining to export monitoring dashboard will be covered under phase1. Phase 2 will come into play if further work/additional work is needed in due course.
21	We request to department please clarify the Payment terms in milestone basis as per the phase wise delivery	The payment will be made in phases i.e. on achieving following milestones - completion of phase 1; end of maintenance period.

22	As per our understanding there is no Tender fees, EMD and PBG required to be submitted for this tender. Kindly clarify!	Yes. Your understanding is correct.
23	As per our understanding there is no Pre-bid meeting If yes, Kindly Confirm date & Time	Yes. Your understanding is correct.
24	We are interested to participate in this bid but due to continuous festival account of holidays, request you to please extend the submission date for 10 working days from current submission date	Not allowed
25	We request to the department kindly provide the estimated budget of this project.	There is no estimated budget that has been set for this project.